

Information for flood affected farmers and rural businesses

Disaster management contacts

If you've been affected by the flooding in Queensland, the following provides a step-by-step guide to support services to help you recover.

Step 1: Contact your local council

If you have been impacted by the floods, contact your local council's Disaster Management Group. These groups are a local point of coordination across government that can assist with urgent needs associated with floods.

This includes organising the logistics associated with road access such as freight and stock movements. To see a map and list of affected shires visit <http://qldreconstruction.org.au/maps/ndrra-map>

To find your **local council**, call 13 QGOV (13 74 68) or visit the Department of Local Government website, www.dlg.qld.gov.au

Step 2: Eligibility for assistance

Financial assistance to help you recover from natural disasters is provided by QRAA by calling 1800 623 946 or visit www.graa.qld.gov.au.

Category B - Under the Natural Disaster Relief and Recovery Arrangements (NDRRA), Category B assistance gives access to concessional loans to farmers and small rural businesses of up to \$250,000, as well as freight subsidies of up to \$5000 for farmers. For shires eligible for Cat B, visit www.daff.qld.gov.au or call 13 25 23

Category C - This assistance includes recovery grants of up to \$10,000 in severe circumstances and up to \$25,000 in exceptional circumstances depending on the level of damage.

Industry representatives are currently collecting details of damage incurred to allow the Queensland and Federal governments to decide on Category C measures.

Contact your industry representatives to provide information on your damage and recovery needs. A list of industry representatives is available at www.daff.qld.gov.au or by calling 13 25 23.

Step 3: Useful contacts

Name	Contacts
RSPCA	1300 852 188 or 1300 ANIMAL (1300 264 625)
Find a veterinarian	Phone: 07 3423 1844 Website: www.ava.com.au
SES	Phone: 132 500
Road closures	Phone: 13 19 40 Website: http://highload.131940.qld.gov.au/

Step 4: Information on animal, plant pests and diseases

A range of information is available at www.daff.qld.gov.au about the management of animal, plant pests and diseases following a flood. Information includes:

- Fodder - if your regular supplier has run out of stock, contact 13 25 23 for assistance.
- Parasite and infectious animal diseases
- Moving and identifying stray cattle
- Weed poisoning and prevention of soil-borne diseases

Step 5: Further information

Contact the Department of Agriculture, Fisheries and Forestry on 13 25 23, or visit the website www.daff.qld.gov.au

