



CORPORATE PLAN

2021-2026

Adopted 23 June 2021

Contents

Page

Contents	2
Mayor's Message	3
Chief Executive Officer's Message	4
Vision, Mission Statement and Values	5
Profile of the Banana Shire	6
Elected Members	8
Councillor Portfolios	9
Council Structure	10
Council Planning Process	11
Council Plans	13
Council Workforce	14
Council Services	15
Beneficial Enterprise	16
Business Activities	16
Goals, Strategies, Actions and Performance Measures	17
Shire Map	28
Council Contacts	29

MAYOR'S MESSAGE

I am proud to present our Corporate Plan for the next five financial years ending on 30 June 2026.

Council recognises that there are a range of social, technological, environmental and legislative changes that present both challenges and opportunities for our respective communities over the next five years.

This corporate plan seeks to deliver strategies that will build sustainability into our communities, manage key challenges such as the impact of climate change and respective government policy and legislative response to climate change.

Our economy and community need to adapt and transition as digitisation changes both our workplace and our community.

This corporate plan also seeks to respond to the changes in our society as it becomes more transitory, more culturally and ethnically diverse and older.

Council's response will be guided by our vision for the community and our corporate values.

- Advocacy for our people
- Effective and responsive leadership
- Integrity and mutual respect
- Honesty, equity and consistency in all aspects of Council's operations
- Work constructively together in the spirit of teamwork
- Sustainable growth and development

Council aims to develop an exciting and dynamic future for the Banana Shire and this corporate plan will assist in directing Council in the ongoing –

- Engagement of the community
- Bringing communities together and establishing common goals
- Responsive financial management
- Continuous improvement
- Sustainable development

Cr Nev Ferrier
MAYOR OF BANANA SHIRE

CHIEF EXECUTIVE OFFICER'S MESSAGE

Council has developed its five year corporate plan for the period 1 July 2021 to 30 June 2026 to guide Council priorities and service delivery throughout this period.

The corporate plan has developed strategies around five key themes:-

1. Community
2. Environment
3. Economy
4. Infrastructure
5. Organisational Performance and Customer Service

Council has sought advice from communities across the Shire on their priorities over the next five years and these are reflected in this corporate plan.

Council will adopt an Operational Plan for each of the next five years which will provide an annual strategy for the implementation of the strategies outlined in the corporate plan.

The corporate plan acts as the umbrella document linking a variety of strategic plans including:-

1. Local Community Place Based Plans
2. Long-term Asset Management Plan
3. Long-term Financial Plan
4. Economic Development Plan

Council will implement this corporate plan in line with budgeted resources in the context of Council's vision for the community and consistent with its corporate values and the local government principles.

Thomas Upton
CHIEF EXECUTIVE OFFICER

OUR VISION

“Shire of Opportunity”

To improve the quality of life for our communities through the delivery of efficient, effective and sustainable services and facilities.

OUR MISSION STATEMENT

Our Council is committed to promoting and striving for continuous improvement and innovation in all that we do, for the benefit and growth of the whole of our Shire growing existing strengths and identifying and developing new opportunities.

OUR VALUES

- Advocacy for our people
- Effective and responsive leadership
- Integrity and mutual respect
- Honesty, equity and consistency in all aspects of Council’s operations
- Quality of service to our citizens
- Work constructively together, in the spirit of teamwork
- Sustainable growth and development

Profile of the Banana Shire

Banana Shire has a rich history and a strong future built on the back of grazing and cropping agricultural enterprises and the continuing expansion and development of mining, gas and manufacturing industries.

The region opened up in 1853 when sheep stations were established in the region and the township of Banana appeared in 1881 with a population of 122 people.

Today sheep have been replaced by a wide variety of beef cattle breeds, open country has been cultivated for the production of wheat, sorghum and legume crops while the flood plains along the Dawson River produce fertile ground and easy access to irrigation for cotton.

The key to Banana Shire's economic success has been its diversity.

Coal was first discovered in 1860, but not mined until the 1920s when the underground mine at Baralaba opened. Coal deposits in the Callide Basin near Biloela were opened up in 1945 and in the Bowen Basin near Moura in 1950. Over the years gold was discovered and mined at Cracow, coal seam gas wells put down in the Dawson Valley, meat processing facilities and power generating plants established at Biloela - all diluting the region's reliance on the agricultural sector.

A number of speciality agricultural enterprises have also prospered in recent years including herbs and spices and squab (meat pigeon) processing all selling to southern markets.

Banana Shire is located in Central Queensland, Australia and covers 28,577 square kilometres with a sparsely spread population of 14,319 people.

The majority of these people live within the mix of larger towns and rural villages that service the agricultural and resource sectors.

Biloela is the largest community, with a population of 5,758 and is home to the Shire's administration centre. It is the dormitory town for the Callide Power Stations, Callide Coal Mine and Teys Bros Meatworks and is the main service centre for the Callide Valley boasting a number of retail and service businesses.

Moura has a population of 1,786 and serves the mining and rural industries of the area. It is the home of the Dawson Coal Mine and also the second largest grain depot in Queensland. Also located adjacent to Moura is the Queensland Cotton processing gin, Queensland Nitrates ammonium nitrate manufacturing plant and significant gas resources.

Taroom has a population of 869 and is richly endowed with natural attractions, a thriving rural sector and a range of quality community and business facilities.

Theodore, with a population of 438, supports a diverse rural community with its main industries being cotton growing and saw milling.

Other centres besides these four significant urban centres include Thangool, population 264 and Baralaba population 240, Banana, Dululu, Goovigen, Jambin, Wowan and Cracow.

The Shire supports more than 2500 registered businesses, nine public primary schools, three public P10 schools, two state high schools, two private primary schools and one private P-12 school, most mainstream Christian churches and their associated groups, five public hospitals and community health services, and a number of popular sports. Biloela also has a high standard PCYC complex.

Banana Shire provides a variety of recreation, employment, education and lifestyle options. Sport and recreation play a major role in the lifestyle of Banana Shire residents with over 390 community and sporting groups to choose from. See Councils website www.banana.qld.gov.au

Numerous natural and man-made attractions make Banana Shire region an ideal tourist destination.

The magnificent gorges and sandstone vistas of the Isla Gorge and Expedition National Park, beautifully carved by wind and water are a must see. There is something serenely special about sitting among the palms that line sections of the Dawson River, watching as the water slowly flows north. You cannot surpass the magically enchanting Mt Scoria or the breathtaking scenery from up on Kroombit Tops National Park. For fishing enthusiasts there is nothing better than hooking a large barramundi in Lake Callide and topping off a day on the water with a feed of redclaw crayfish.

For everything there is to do in the Banana Shire visit our Sandstone Wonders website provides the full picture, www.sandstonewonders.com. Here you can download our detailed self-drive trails and town maps.

Elected Members



Cr Nev Ferrier (Mayor)

Elected to Council at 27/03/2004 election and as Mayor at the 19/03/2016 & 28/03/20 elections - Nev resides in Dululu

Represents: Whole of Shire

Portfolio: Executive Management, Economic Development, Media/PR, LDMG, Assists all Portfolio Councillors

Phone (w) 07 4992 7303 (h) 07 4937 1717 (m) 0448 011 814 Email: mayor@banana.qld.gov.au



Cr John Ramsey

Elected to Council at the 28/03/2020 election - John resides in the Goovigen area

Represents: Division 1

Portfolio: Roads, Streets, Drainage, Parks, Recreation, Reserves, Contract/Private Works, Street Lighting, Design Survey, Airports, Land Protection, Washdown Facilities, Saleyards, Clearance Dip at Taroom, Fleet

Phone (h) 4996 5139 (m) 0478 198 499 Email: john.ramsey@banana.qld.gov.au



Cr Judy Pender

Elected to Council at the 28/03/2020 election - Judy resides in Biloela

Represents: Division 2

Portfolio: Libraries, Community Resource Centre, Customer Service, Records Management, Halls, Biloela Civic Centre, Community Development, Community Engagement & Consultation, Sister Cities

Phone (m) 0429 922 859 Email: judy.pender@banana.qld.gov.au



Cr Phillip Casey

Elected to Council at the 28/03/2020 election - Phillip resides in Thangool

Represents: Division 3

Portfolio: Planning, Plumbing, Building, Animal Control, Cemeteries, Funerals, Compliance Enforcement, Local Disaster Management Group, State Emergency Service, Human Resources, Learning & Development, Work Health & Safety

Phone (m) 0499 043 719 Email: phillip.casey@banana.qld.gov.au



Cr Colin Semple (Deputy Mayor)

Elected to Council at the 19/03/2016 election - Colin resides in the Banana area

Represents: Division 4

Portfolio: Roads, Streets, Drainage, Parks, Recreation, Reserves, Contract/Private Works, Street Lighting, Design Survey, Airports, Land Protection, Washdown Facilities, Saleyards, Clearance Dip at Taroom, Fleet

Phone (h) 07 4995 7271 (m) 0437 740 189 Email: colin.semple@banana.qld.gov.au



Cr Brooke Leo

Elected to Council at the 19/03/16 election - Brooke resides in the Moura area

Represents: Division 5

Portfolio: Finance, Information Technology, Purchasing/Stores, Rates, Asset Management, GIS, Tourism/Promotion, Arts, Culture, Governance & Risk

Phone (m) 0438 110 325 Email: brooke.leo@banana.qld.gov.au



Cr Terri Boyce

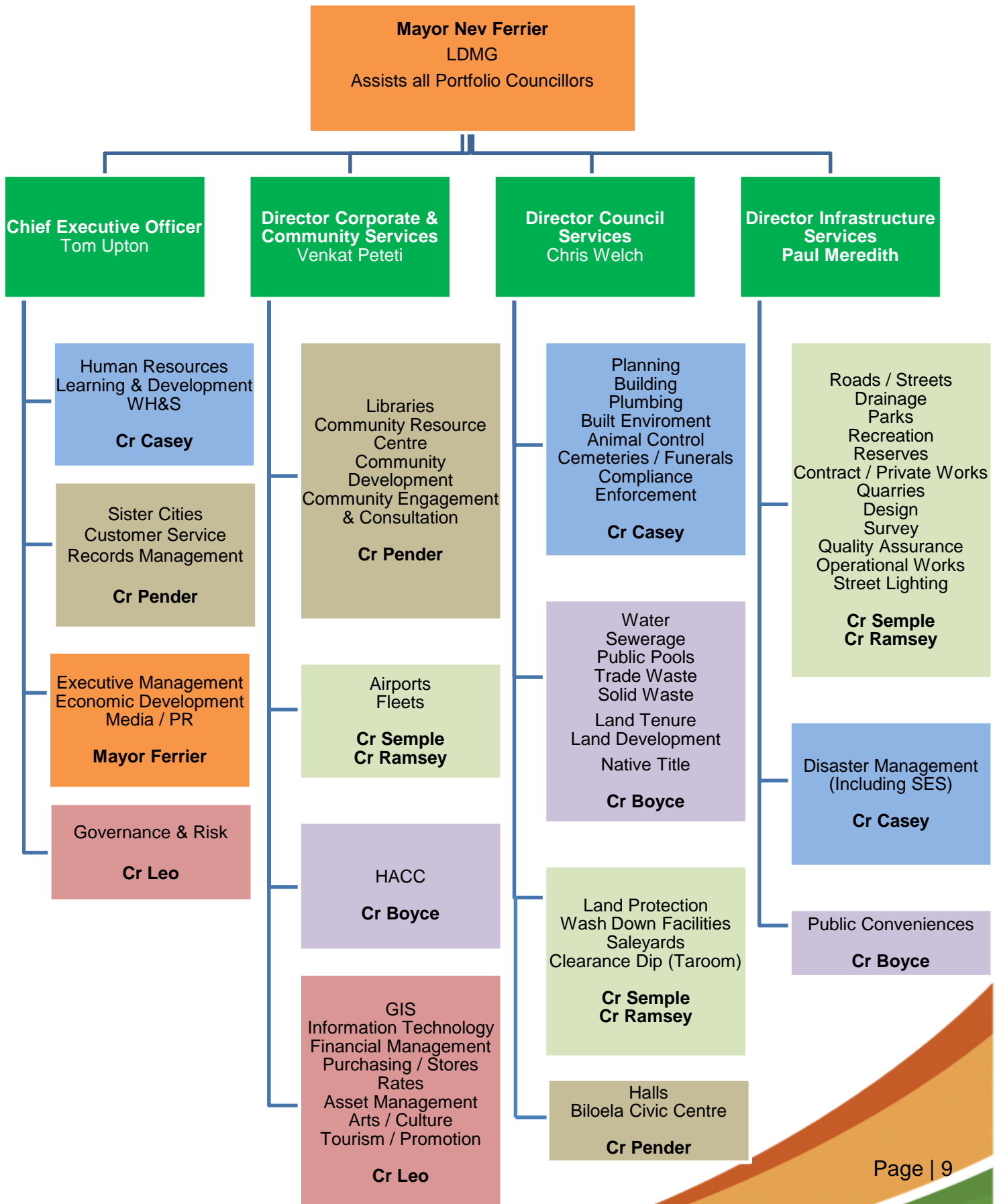
Elected to Council at the 25/02/2017 by-election - Terri resides in Taroom

Represents: Division 6

Portfolio: Water, Sewerage, Public Swimming Pools, Trade Waste, Solid Waste, Land Tenure & Land Development, Public Conveniences, Native Title & HACC

Phone (m) 0427 283 202 Email: terri.boyce@banana.qld.gov.au

COUNCILLOR PORTFOLIOS



COUNCIL STRUCTURE AND LEADERSHIP GROUP

Residents of Banana

Council

Executive Management

Sister Cities
Media / PR
Major Projects
Disaster Management
Economic Development

Chief Executive Officer TOM UPTON



Human Resources

Learning & Development
Work Health & Safety

Governance & Risk

Customer Service
Records Management

Director Corporate & Community Services VENKAT PETETI



Director Council Services CHRIS WELCH



Director Infrastructure Services PAUL MEREDITH



Financial Services
Financial Management
Purchasing / Stores
Rates
Asset Management
Community Services
Community Development
Community
Engagement/Consultation
Libraries
Community Resource
Centre
Arts / Culture
Tourism/Promotion
HACC
Administration
Information Technology
GIS
Fleet / Airports

Development
Planning
Building Certification
Plumbing Certification
Built Environment
Environment / Health
Land Protection
Animal Control
Cemeteries / Funerals
Wash Down Facilities
Clearance Dip (Taroom)
Saleyards
Compliance/Enforcement
Public Pools
Civic Centre & Halls
Land Tenure/
Leases/Development
Native Title
Water Services
Water
Sewerage
Trade Waste
Solid Waste

Technical Services
Design
Survey
Quality Assurance
Operational Works
Street Lighting
Works
Roads/Streets
Drainage
Parks
Recreation
Reserves
Contract/Private Works
Quarries
Public Conveniences

COUNCIL PLANNING PROCESS

Purpose

The purpose of the Council's Corporate Plan is to set strategic direction and performance expectations. The document will be used to develop the operational plan and budget for each year.

The Corporate Plan provides information to the community, business and government on the strategic direction and priorities of Council over the 5 year period.

Community Engagement

Council engaged with the community utilising the strategy outlined in its Community Engagement Plan prepared by Economic Development Services-Central Queensland to plan and develop its Community Plan.

Extensive community engagement encompassed the whole of the shire including all 12 towns and villages. From this engagement, Council developed 'Place Based' community plans for each of the 12 towns / villages and a whole of shire Community Plan for the period 2011-2021.

This process was again undertaken in 2017, and the 'Place Based' community plans for each of the 12 towns / villages were updated, together with the whole of shire Community Plan "Looking To The Future" Banana Shire 10 year Community Plan and are in place for the period 2017-2027.

This Corporate Plan was based on the needs and priorities of the shire residents outlined in the Community Plan.

Four Pillar Economy

In developing this Corporate Plan, Council prioritised development strategies to focus on tourism, agriculture, resources and construction.

Reporting and Review

The Chief Executive Officer must facilitate a range of reporting on the corporate and operational plans and the budget.

CORPORATE PLAN

- Report on progress in the Annual Report
- Accessible on the Council website
- Review annually

OPERATIONAL PLAN

- Report on progress by CEO to Council quarterly
- Accessible on the Council website
- Renew annually

BUDGET

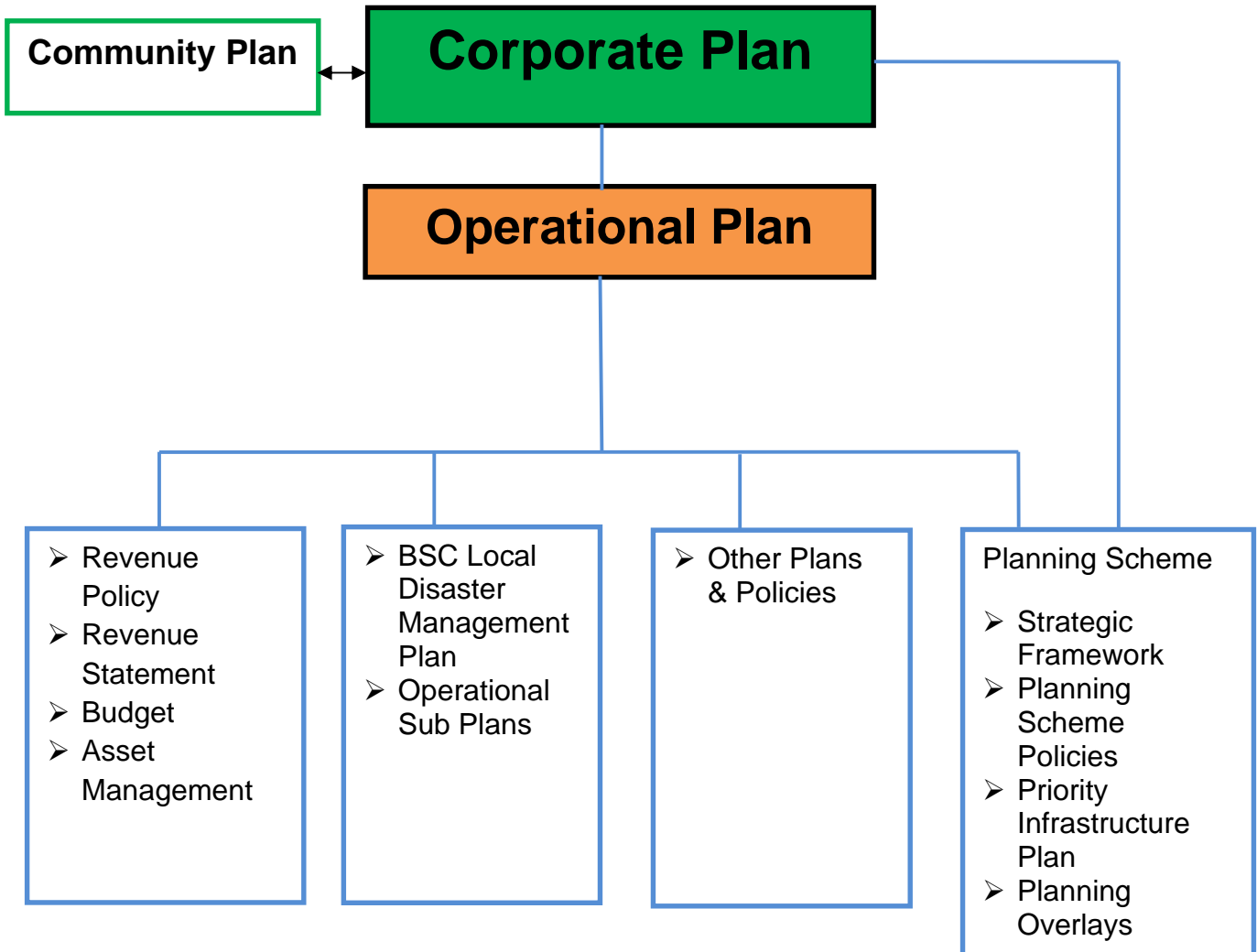
- Report on progress to Council on a monthly basis
- Accessible on the Council website
- Review periodically if needed
- Renew annually

These reporting requirements are a key part of the engagement of the community. The information can be provided to the community in a number of ways. It must be available at the Council Office and also on the Council's website.

Reporting of the implementation of the Corporate and Operational Plans is a key response to performance managing the operations of the Council.

This information is also useful for government in understanding the direction of the Council over the next one, five and 10 year periods.

COUNCIL PLANS



COUNCIL WORKFORCE

Council's workforce currently consists of 377 positions including full time, part time, fixed term (includes trainees and apprentices), and casual roles. The following tables provide further information on the composition of Council's current workforce and the number of employees in each Department.

Employment Status	Male	Female	Sub Total
Full Time	179	71	250
Part Time	1	22	23
Fixed Term, Max Term & Trainees/Apprentices	10	19	29
Casual	3	22	25
TOTAL (excludes vacancies)	193	134	327

Department	Number of Employees
Executive Services	20
Corporate & Community Services	96
Council Services	75
Infrastructure Services	136
TOTAL	327

COUNCIL SERVICES

Administration Centres	Biloela, Moura, Taroom
Road Network	State 833 km
	Council – Sealed 1,121 km – Unsealed 2,664 km – Unformed 62 km TOTAL 3,847 km
Aerodromes	Registered & Certified: Thangool, Taroom Certified only: Moura, Theodore, Baralaba Other: Taroom Landing Strip
Water Treatment Plants	Biloela, Moura, Theodore, Baralaba & Taroom
Sewerage Treatments Plants	Biloela, Moura, Theodore & Taroom
Art Gallery	Biloela
Libraries	Biloela, Moura, Theodore & Taroom
Mobile Library	Visits Banana, Baralaba, Cracow, Dululu, Goovigen, Jambin & Wowan
Community Resource Centre	Biloela
Civic Centre	Biloela
Community Centres / Halls	Moura, Theodore, Taroom, Baralaba & Wowan
Public Swimming Pools	Biloela, Moura & Taroom
Shire Statistics	Area 28,577 km ² Total Population 14,319 Town Population <i>Biloela</i> 5,758 <i>Moura</i> 1,786 <i>Taroom</i> 869 <i>Theodore</i> 438 <i>Banana</i> 356 <i>Thangool</i> 264 <i>Baralaba</i> 240 <i>Wowan</i> 216 <i>Goovigen</i> 215 <i>Jambin</i> 179 <i>Dululu</i> 126 <i>Cracow</i> 89 * 2016 census data

BENEFICIAL ENTERPRISES

Local Government Act 2009 Section 41

Council did not conduct any Beneficial Enterprises during the Financial Year.

BUSINESS ACTIVITIES

Local Government Act 2009 Section 45 (a) to (d)

Schedule of business activities conducted during the financial year -

45 (a) List of Business Activities	Scope	45 (b) Significant Business Activity (Sect 43)	45 (c) ** Competitive Neutrality Principle Applied (Sect 43)	Code of Competitive Conduct Applied (Sect 47)
Building Certification	This activity competes with private sector providers and undertakes building approval and certification services within Banana Shire	No	No	Yes
Roads *	Council competes with the private sector on Main Roads Construction and applies Competitive Neutrality Principles to these operations	No	Yes	Yes
Sewerage	Council Sewerage service is classified as a Significant Business Activity and the Code of Competitive Conduct is applied. This activity provides Sewerage Services to towns across the Shire	Yes	Yes	Yes
Water	Council Water Service is classified as a Significant Business Activity and the Code of Competitive Conduct is applied. This activity provides Water Services to towns across the Shire	Yes	Yes	Yes

*Constructing or maintaining State roads or other roads that are put out to competitive tender

**Reason must be supplied if Competitive Neutrality Principle is not applied to a Significant Business Activity

**Corporate Plan
Goals, Strategies, Actions and Performance Measures**

Theme 1 - Communities

Goal 1: To develop strong and vibrant communities across Banana Shire with equitable access to services and a strong sense of place

Strategy one - Council will advocate for fair access to a range of services across the whole of the Shire.

	Activity	KPI
1.1	Undertake needs based assessments to determine appropriate levels of service for the community	Needs assessments completed
1.2	Advocate for identified service gaps with other levels of government and NGO's	Strategy for human service delivery completed
1.3	Council to deliver services in such a manner that they promote well-being within the community.	Expanded NDIS Services footprint in CRC and HACC programs
1.4	Council will advocate for the maintenance of Health and Education services across the Shire	No loss of service over life of plan

Strategy two - Work with local communities to identify local priorities and develop a clear sense of place.

	Activity	KPI
2.1	Council to review its placed based plans in conjunction with the respective communities	New place based plans in place
2.2	Council to continue to host civic events across the shire to facilitate both local identity and cross shire linkages	Events developed to assist in achieving the objective
	Activity	KPI
2.3	Streetscape and public area masterplans to be developed for each community	Streetscape master plans completed and

implemented

Strategy Three - Develop a range of facilities to improve the liveability of the region and ensure equitable access to those facilities.

	Activity	KPI
3.1	Council to develop or facilitate the development of cultural and recreational facilities appropriate to the needs of each community	Maintain community services delivery across shire.
3.2	Council to develop a strategy for open space and surplus land across the shire	Open space plan accepted by Council
3.3	Council to undertake accessibility audit for all public buildings and spaces across the shire	Access and equity audit adopted by Council and implementation plan approved
3.4	Advocate to major industries to promote the liveability of the region to encourage local domestic workforce	Cross marketing opportunities are pursued

Strategy Four - Council to promote a high level of safety in Banana Shire through increased community engagement and participation

	Activity	KPI
4.1	Council will investigate strategies to improve community participation across the shire	Active programs to support umbrella groups
4.2	Lobby State and Commonwealth Government for viable internet and phone services across the shire	Access to black spots funding
	Activity	KPI
4.3	Manage disaster management and emergency preparedness	Implement the Disaster Management Plan

4.4	Council apply CPTED principles to public spaces	Maintain active SES groups across the Shire Safety audit of public spaces completed
-----	---	--

Theme 2 - Environment

Goal 1: To manage operations in a way that maintains the quality of our local environment for future generations

Strategy one - Council will seek to promote and manage the unique natural resources of the Shire to ensure a healthy, sustainable environment for future generations

	Activity	KPI
1.1	Council will undertake a regular environmental assessment of services to ensure they meet performance requirements	Council to undertake environmental sustainability audit for the shire
1.2	Council will incorporate environmental assessment in project assessments	Include environmental assessment in planning process

Strategy two - Develop strategies for the effective recycling and reuse of waste materials and minimise waste to landfill

	Activity	KPI
2.1	Implement plans to minimise waste to landfill	Commence recycling in shire
2.2	Develop a new landfill facility with a focus on recycling and reuse	Completion of Dawson North and Boundary Hill East projects
	Activity	KPI
2.3	Review Boundary Hill East as a possible location for a regional waste management facility	Review completed
2.4	Maintain access to existing waste transfer stations and accessibility to local communities	Implementing Mandalay Technologies across shire

Strategy three - Council will develop strategies to effectively control pest plant and animal species across the Shire.

	Activity	KPI
3.1	Implement Council's Pest Management Strategy	Reduction in pest weeds and animals across shire
3.2	Manage movements on stock routes to minimise the risk of introduction of pest weeds.	Implement stock route management plan
3.3	Investigate opportunities to work with other stakeholders to develop Pest control strategies.	Work with stakeholders to implement regional pest management activities
3.4	Develop a strategy to minimise the risk of infection from vectors	Vector control strategy

Strategy four - Ensure the protection of waterways within the Shire and the adequacy of storage for local business

	Activity	KPI
4.1	Advocate for additional storage options on the Dawson River	Nathan Dam and Paranui Weir improvements
4.2	Develop strategy to ensure development projects and Council infrastructure projects do not adversely impact on waterways	Implement environmental management plan

Strategy Five - Effectively manage the built environment

	Activity	KPI
5.1	Ensure that town planning and development aligns with the priorities of the respective communities in the shire	New Town Plan adopted

5.2	Develop strategies to ensure that town and community planning and development properly equips communities to deal with natural disasters	Review of Flood Model completed
-----	--	---------------------------------

Theme 3 - Economy

Goal 1: To develop a diverse and sustainable environment that provides a secure future for all members of our community

Strategy one - Develop a strong and sustainable economy for the region

	Activity	KPI
1.1	Review the Economic Development Plan	Adopted by Council
1.2	Review Community Place Based Plans	Place Based Plans adopted by Council
1.3	Advocate for new business opportunities across the region and promote the Shire as a place to do business	Employment and population numbers maintained in the Shire over the life of the plan

Strategy two - Advocate for improved telecommunications infrastructure across the Shire

	Activity	KPI
2.1	Investigate strategies to reduce mobile blackspots within the shire	Reduction in black spots for mobile coverage
	Activity	KPI
2.2	Investigate strategies to improve internet access in the shire	Developed internet coverage and speed across shire

Strategy three - Advocate for the development of local industries building on existing successes and developing new opportunities

	Activity	KPI
3.1	Investigate opportunities to value add to existing industries	Strategy endorsed by Council
3.2	Investigate new industry opportunities including renewables	Strategy endorsed by Council
3.3	Work with local business to develop marketable tourism product	Market ready products established
3.4	Investigate an events based tourism strategy for the region	Implement Banana Passport Initiative. Events based tourism opportunities developed
3.5	Advocate for new industrial development following closure of Callide B Power Station to ensure that high end industrial employment and skills are maintained in the Shire	Strategy for industry to replace closure of Callide B Power Station

Goal 1: To provide a suite of infrastructure that meets the needs of the community that is sustainably.

Strategy one - Transport Infrastructure that meets the needs of the community and is affordable

	Activity	KPI
1.1	Undertake progressive upgrade / maintenance of the Council Road network	Road management system fully implemented
1.2	Investigate new technologies to extend the life of existing roads	Review of gravel standards
1.3	Update Asset Management Plans	Adopted by Council
1.4	Review depreciation calculations for key infrastructure	Review findings accepted by Council

Strategy two - Lobby the state for improved transport access through the shire to the port of Gladstone

	Activity	KPI
2.1	Support feasibility studies for Inland Rail extension to Gladstone	Feasibility study completed
2.2	Advocate for improved Road Train access through Banana Shire to Gladstone	Funded project completed

	Activity	KPI
2.3	Advocate for funding to improve transport links to support local industry.	Strategy approved by Council

Strategy three - Develop a comprehensive asset planning regime to drive asset maintenance and replacement programs

	Activity	KPI
3.1	Update Council Asset Management Plan and refocus business processes to facilitate maintenance planning being driven by the plan.	Plan endorsed by Council
3.2	Review service levels on roads and facilities	Strategy adopted by Council

Strategy four - Ensure water and sewerage infrastructure meets the needs of the community and is affordable

	Activity	KPI
4.1	Develop a strategy for water security for each town and village	Strategy endorsed by Council
4.2	Programmed upgrades to water and sewerage infrastructure treatment plants	Strategy endorsed by Council
4.3	Review water storage and pumping capacity across each community	Strategy endorsed by Council
4.4	Delivery of water that meets our water quality plan	WQMP endorsed by Council

Strategy five - plan for the protection of key infrastructure in the event of Natural Disasters

	Activity	KPI
5.1	Implement actions from the Disaster Management Plan	High compliance achieved in audit

5.2	Review operation of flood gauges and warning system	Flood gauge strategy endorsed by Council
-----	---	--

Goal 2: Organisation and Customer Service

Strategy one - Council operations to be conducted efficiently and effectively

	Activity	KPI
1.1	Review of 10-year Financial Plan	Review completed and endorsed by Council
1.2	Benchmark Council operational performance against similar types of Council	Completion of external review of Council operations
1.3	Review opportunities for improvements to Council operations	Improvement review recommendations

Strategy two - Council to be managed in a financially sustainable way

	Activity	KPI
2.1	Address Councils operating deficit	Achieve balance of operating budget 2023/2024
2.2	Review Council corporate policies to ensure they promote the efficient operation of Council	Streamline Councils business processes
2.3	Review Risk Management Plan	Risk management plan adopted by Council

Strategy three - the community is to contribute to the decision making process at Council

	Activity	KPI
3.1	Commence regular Community Engagement Program	Community Engagement program delivered

3.2	Communications Strategy to be implemented	Increase profile of shire and improve communication performance
-----	---	---

Strategy four - Council will have a clear focus on continuous improvement

	Activity	KPI
4.1	Implement training program that upskills workforce	Finalise Council leadership program
4.2	Review road construction and maintenance methodologies	Workshop presented to council on road methodologies

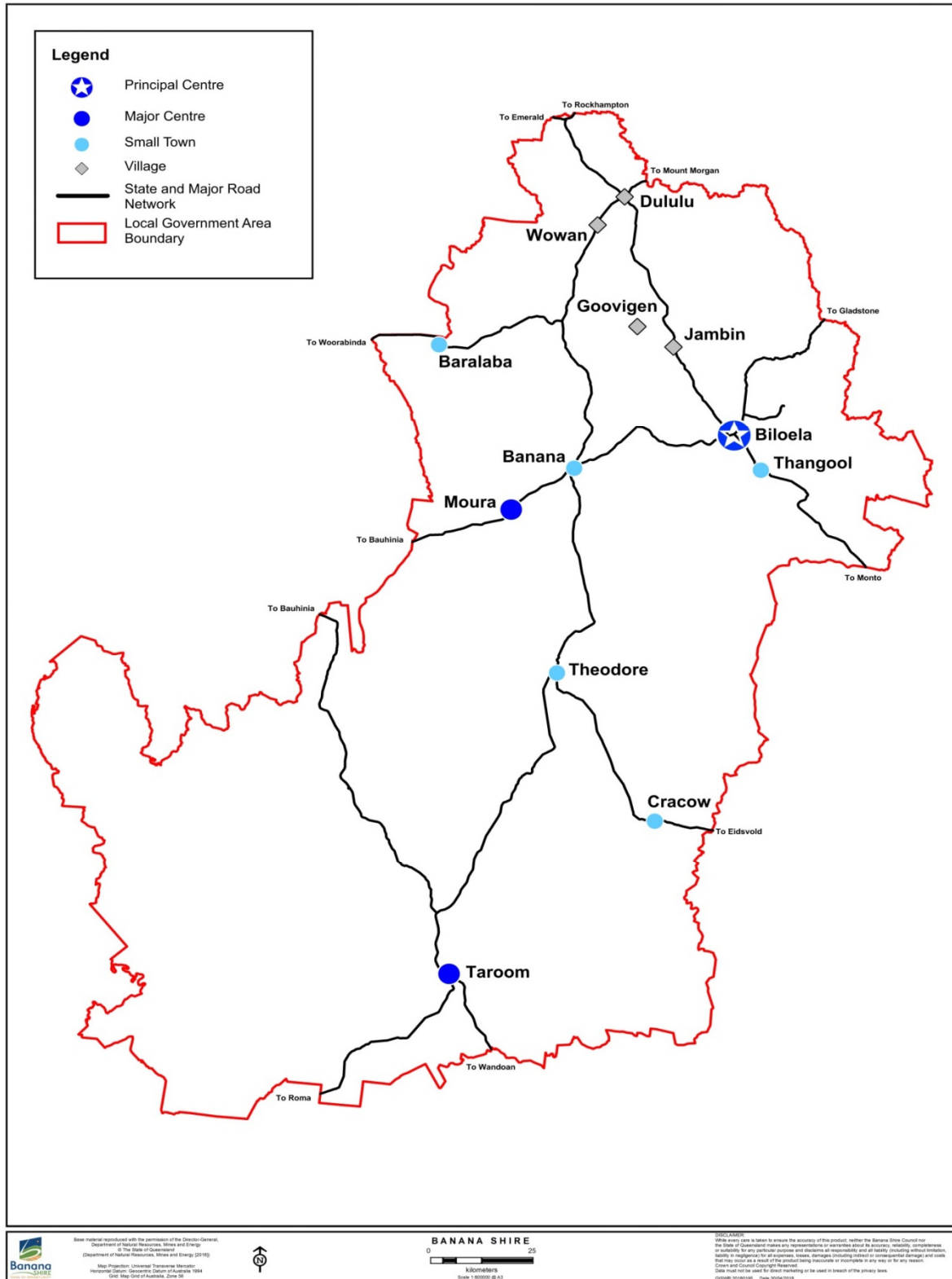
Strategy five - Council will maintain a safe and healthy workplace

	Activity	KPI
5.1	Implement Workplace Health and Safety National Audit Tool across Council	Council maintains high levels of WHS compliance
5.2	Continue to implement Quality Management System	Quality Management System to be expanded across all of Councils operations

Strategy six - Integrity and respect is to be at the centre of how the organisation conducts itself

	Activity	KPI
6.1	Council decision processes are to be transparent and accountable	Published Council business papers and retain after meetings

SHIRE MAP



COUNCIL CONTACTS

Email: enquiries@banana.qld.gov.au

Web Page: www.banana.qld.gov.au

Location	Telephone / Fax	Hours of Operation
Administration Centre 62 Valentine Plains Road Biloela Qld 4715	Telephone: 4992 9500 Fax: 4992 3493	8.00 am – 5.00 pm Monday to Friday
ON CALL - (After Hours Only)		
Works		0408 067 196
Water & Sewerage		
➤ Maintenance: All reticulated sites excl Taroom, Theodore & Cracow		0417 641 994
➤ Water Quality: Biloela, Callide Dam, Thangool , Goovigen, Baralaba & Wowan		0418 787 033
➤ Water Quality: Banana & Moura		0419 021 584
➤ Water Quality & Maintenance: Taroom		0409 376 344
➤ Water Quality & Maintenance: Cracow & Theodore		0418 986 107
➤ Sewer Maintenance: Biloela & Moura		0417 641 994
Dog Attacks		0448 701 140
Stock Routes		0427 148 783
Other Centres		
Taroom Office 18 Yaldwyn Street Taroom Qld 4420	Telephone: 4992 9500	8.00 am – 5.00 pm Monday to Friday
Moura Office 34 Gillespie Street Moura Qld 4718	Telephone: 4992 9500	8.30 am – 12.00 noon 1.00 pm – 4.30 pm Monday to Friday
Community Resource Centre 102 Rainbow Street Biloela Qld 4715	Telephone: 4992 7360 Fax: 4992 9502	9.00 am – 5.00 pm Monday to Friday
Biloela Library Cnr Melton & Grevillea Streets Biloela Qld 4715	Telephone: 4992 7362 Fax: 4992 4725	9.00 am – 5.30 pm Monday to Wednesday 9.00 am – 7.00 pm Thursday 9.00 am – 5.30 pm Friday 9.15 am – 1.00 pm Saturday
Moura Library McArthur Street Moura Qld 4718	Telephone/Fax: 4997 3197	9.30 am – 5.30 pm (closed 12.00-1.00 pm) Tuesday to Thursday 9.30 am – 12.30 pm Saturday
Taroom Library 24 Yaldwyn Street Taroom Qld 4420	Telephone/Fax: 4627 3355	9-30 am – 1.00 pm & 2.00 pm – 5.00 pm Tuesday, Thursday & Friday

Theodore Library
The Boulevard
Theodore Qld 4719

Telephone/Fax: 4993 1229

1.00 pm – 5.00 pm Thursday
9.00 am – 12.00 pm Saturday

Mobile Library - The Banana Shire Mobile Library visits the townships of Banana, Baralaba, Cracow, Dululu, Goovigen, Jambin, & Wowan. It also visits several schools in the Banana Shire. The timetable is on a fortnightly basis. Copies are available at all Shire Libraries and on Council's website.