



Employment Application Pack

Position Title: Infrastructure Support Officer

Vacancy Reference Number: VRN24/25-061

Department: Infrastructure Services

Location: Biloela

Employment Status: Full Time, Maximum Term

Remuneration: \$72,582.18 – \$ 77,127.26

Level 2 LGIA Stream A

Recruitment Commences: 15 January 2024

Recruitment Closes: 29 January 2024

TO APPLY

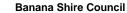
Submit the following documentation via email or in person:

- Application for Employment
- Cover Letter
- Resume
- Copies of any relevant Qualification/Tickets/Licences <u>are</u> required to be submitted (please also include details in the application form)

Your cover letter should outline qualifications, education and licences as well as abilities, skills and knowledge found on page two of the position description. Ensure you provide relevant examples where you have demonstrated your ability to perform the duties and responsibilities required in the position description.

Email: enquiries@banana.qld.gov.au

In person: Banana Shire Council Administration Office, 62 Valentine Plains Road, Biloela



Banana SHIRE SHIRE OF OPPORTUNITY

62 Valentine Plains Road, Biloela PO Box 412 Biloela QLD 4715 Phone 07 4992 9500 • Fax 4992 3493

Email enquiries@banana.qld.gov.au • www.banana.qld.gov.au

EXEC-HR-04-010 Document Version: 19 June 2024 Page 2 of 6

BANANA SHIRE COUNCIL APPLICATION FOR EMPLOYMENT

APPLICANT DETAILS				
POSITION APPLYING FOR: Infrastructure Support Officer		VRN 24/25-061		
FAMILY NAME:		GIVEN NAME(S):		
$\textbf{TITLE:} \Box \ Mr \ \Box \ Mrs \ \Box \ Miss \qquad \ \Box \ Ms$	□ Other			
MAILING ADDRESS:		MOBILE NO:		
EMAIL ADDRESS:	OSTCODE:	TELEPHONE NO:		
IN ORDER FOR BANANA SHIRE COUNCIL TO M	ONITOR ITS ADVERTISING. CO	ULD YOU PLEASE INDICATE WHERE YOU SAW		
THIS POSITION ADVERTISED?				
☐ Facebook	☐ SEEK	□ LinkedIn		
□ Newspapers	apers Dosters/Mail outs			
☐ Banana Shire Council Website	On-line (Please specify website)			
ELIGIBILITY TO WORK IN AUSTRALIA (Originals m	ust be presented upon, or prior to, commend	ement of employment as requested by Council)		
Are you an Australian/New Zealand citizen or Perm	anent Resident? Yes No			
If no, do you have a working visa? (Please specify t	ype). Yes 🗌 No 🗌			
LICENCES (Originals must be presented upon, or prior to, con	nmencement of employment as requested by	/ Council)		
Class of Licence:	.R	☐ HC ☐ MC ☐ RE/R		
☐ Open	☐ Provisional	Learners		
Licence issued in Queens	sland	State/Territory		
PLANT OPERATOR TICKETS (Originals must be present	nted upon, or prior to, commencement of em	ployment as requested by Council)		
Please list the current Plant Operator Tickets you p	oossess (Please provide details o	on a separate sheet if necessary):		
BLUE CARD (Originals must be presented upon, or prior to, c	ommencement of employment as requested	by Council)		
Do you possess a Blue Card issued by the Commis	sioner for Children and Young Ped	pple and Child Guardian? □ Yes □ No		
WHITE CARD (Originals must be presented upon, or prior to, commencement of employment as requested by Council)				
Do you possess a White Card (QLD General Safety Induction [Construction Industry] Certification)? ☐ Yes ☐ No				
QUALIFICATIONS (Please provide details on separate sheet	et if more than one qualification is held)			
Level of Qualification: ☐ Masters ☐ Post Graduate ☐ Degree ☐ Diploma ☐ Certificate/Trade ☐ School				
Course Name:		Year qualification obtained:		
Educational institution where qualification attained: University TAFE Other Training Centre School				
Name of institution: Country (If outside Australia):				

REASONABLE ADJUSTMENTS Should you be shortlisted, are there any considerations that Council needs to be aware of in order to make reasonable adjustments?					
Yes ☐ No ☐ If yes, please state details:					
WORK RELATED REFER	REES				
Name:	Mobile phone No:				
Organisation:	Business phone No:				
Name:	e: Mobile phone No:				
Organisation:	tion: Business phone No:				
EMPLOYMENT HISTORY	Y (Mandatory)				
Employer	Length of service	Year service completed	Summary of duties	Business phone no.	
I hereby grant Banana Shire Council Human Resource Business Partner permission to contact the payroll department of the above-mentioned Employer to confirm the following: 1. Length of Service 2. Position Title held at time of resignation					
PERMISSION/DECLARA	TIONS				
• To avoid any potential conflict of interest in appointing an independent interview panel, please advise if you have an association with or connection to current members of staff. Note: this information is confidential and will only be used to select an independent interview panel.					
☐ Yes ☐ No					
If yes, please indicate persons you have an association with:					
 I certify that all answers and statements on this application form and any attachments thereto are true and complete to the best of my knowledge. I understand that, should I provide untruthful or misleading information, this application may be rejected or my employment with Council subsequently terminated. I agree to complete the health declaration form and agree to a medical examination with Council's nominated medical practitioner if required. I authorise Council to conduct police search checks for any offences that may be recorded against me. I understand that an adverse result may affect my employment or potential employment opportunities with Banana Shire Council. I authorise Council to contact my listed referees and the employer's payroll department for employment purposes only. 					
Name:	S	ignature:		Date:	

PRIVACY COLLECTION NOTICE:

The personal information gathered by Banana Shire Council on this form is for recruiting purposes only and will not be used for any other purpose or given to any other party unless you have consented, or Council is required or authorised by law to do so.

Thank you for applying for this position. Council welcomes copies of supporting documentation and your resume, however original documents and presentation folders will not be returned.



Infrastructure Support Officer POSITION DESCRIPTION

POSITION DETAILS				
Position Title:	Infrastructure Support Officer			
Classification:	2	Position Status:	Full Time, Maximum Term 2 Years	
Employment Conditions:	Queensland Local Government Industry Award (Stream A) – State 2017 Banana Shire Council Enterprise Agreement 2024			
Department:	Infrastructure Services	Location:	Biloela	
Reports to:	Supervisor – Infrastructure Support	Number of reports:	0	

ABOUT COUNCIL

Our Vision

"Shire of Opportunity"

To improve the quality of life for our communities through the delivery of efficient, effective and sustainable services and facilities.

Our Mission

Our Council is committed to promoting and striving for continuous improvement in all that we do, for the benefit and growth of the whole of our Shire.

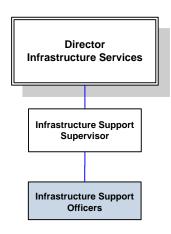
Our Values

- Advocacy for our people
- Effective and responsive leadership
- Integrity and mutual respect
- Honesty, equity and consistency in all aspects of Council's operations
- · Quality of service to our citizens
- Work constructively together, in the spirit of teamwork
- Sustainable growth and development

GENERAL POSITION INFORMATION

To provide administrative and financial support to the Infrastructure Services Department including a high level of customer service to internal and external clients.

ORGANISATIONAL REPORTING ARRANGEMENTS





Infrastructure Support Officer POSITION DESCRIPTION

DUTIES AND RESPONSIBILITIES

- Respond to enquiries from internal and external customers promptly and professionally.
- Draft routine correspondence including memos, letters, heavy vehicle consents, agendas, minutes and the preparation of reports in a timely manner.
- Facilitate meetings relevant to the directorate.
- Register documents into Council's Records Management System.
- Perform administrative duties for the Infrastructure Services Department.
- Undertake and/or prepare internal quality system audits as required.
- Assist with development, operational and minor works applications of the section.
- Provide administrative support to the Manager Infrastructure Works and Project and Quality Systems Advisor.
- Assist with project related research, data entry, record maintenance and report preparation as required.
- Input data and produce accurate financial reports, job costings, work orders and journaling of costs from a range of specialised software applications, within set timeframes.
- Prepare and process financial transactions including the related correspondence.
- Assist Infrastructure personnel to prepare and organise quotes for various goods and services.
- Liaise with workplace representatives and employees to continuously improve work practices.
- Contribute to the promotion of the image of the Council and the maximisation of good public relations.
- Liaise with clients, other Council staff, the public, consultants, utility and government authorities in the performance of duties including providing and obtaining information.
- Undertake routine administrative tasks as required by the position e.g. timesheets.
- Assist senior staff to continuously improve work processes and develop new practices as required.
- Provide administration and community support services to key stakeholders involved in Infrastructure projects.
- Participate in training, exercises and response to disaster management and recovery as required.
- Undertake other relevant duties as directed, consistent with skills, competence and training.

QUALIFICATIONS, EDUCATION AND LICENCE REQUIREMENTS

Compulsory

Queensland C class drivers' licence (minimum requirement – provisional licence)

Highly Desirable

• Certificate III in Business Administration and/or relevant experience in an office environment, together with excellent customer service skills.

ABILITIES, SKILLS AND KNOWLEDGE REQUIRED

Compulsory

- High level of keyboard and computer skills, including working knowledge of the MS Office Suite of programs.
- Well developed oral and written communication skills, including the ability to prepare documentation and technical reports.
- Demonstrated knowledge in working with financial packages.
- Demonstrated ability to work effectively within a team in an environment of change, establish work priorities and meet deadlines.
- Good understanding of and commitment to EEO and WHS principles and practices.



Infrastructure Support Officer POSITION DESCRIPTION

CORPORATE OBLIGATIONS

The Employee agrees to comply with the following:

- Workplace Health and Safety policies and procedures
- Customer service standards
- Council's Code of Conduct
- Environment and Sustainability policy and procedure
- Human rights legislation, actively promoting its principles in all activities
- Human Resources policies and procedures
- Financial Management policies and procedures
- Records Management policies and procedures
- Disaster Management policies and procedures

SPECIFIC CONDITIONS/REQUIREMENTS

• The employee acknowledges that this role requires them to hold and maintain a class 'C' manual drivers' licence and that the loss of licence may jeopardise employment with Council.

ACKNOWLEDGEMENT

This position description outlines the responsibility level of the role and the general nature of work to be performed in this role. Your Supervisor will facilitate training and provide guidance on the specific requirements of the role. By signing this document you understand this and commit to the corporate obligations and specific conditions/requirements of the role as listed above and understand that failure to comply may jeopardise your employment with Council.

Name:		
Signature:	Date:	